

















### 1. In which Gonzaga distance education program are you currently enrolled?

		Response Percent	Response Count
Nursing		20.5%	39
Education		14.7%	28
Counselor Education		2.1%	4
<b>Masters of Organizational Leadership</b>		<b>33.7%</b>	<b>64</b>
Leadership (PhD)		14.7%	28
Not currently enrolled		0.5%	1
Other (please specify)		13.7%	26
answered question			190
skipped question			0


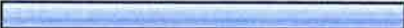
### 2. How far do you live from the Gonzaga campus? (Check only one answer.)

		Response Percent	Response Count
0-30 miles		4.2%	8
31-50 miles		2.6%	5
51-100 miles		5.8%	11
<b>over 100 miles</b>		<b>87.4%</b>	<b>166</b>
answered question			190
skipped question			0


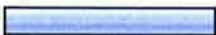


### 3. How often do you come to the Gonzaga campus?(Check only one answer.)

		Response Percent	Response Count
Weekly		5.3%	10
1-2 times per Month		12.2%	23
1-2 times per semester		16.9%	32
Summer only		21.7%	41
Never		43.9%	83
answered question			189
skipped question			1






### 4. Have you attended a presentation by a Librarian on using Foley Library services?

		Response Percent	Response Count
Yes		39.7%	75
No		60.3%	114
answered question			189
skipped question			1





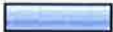
**5. If you answered yes to number 4, please respond to this question. Having a librarian teach my class how to use library services was:**

		<b>Response Percent</b>	<b>Response Count</b>
Essential!		29.1%	23
Very Helpful		31.6%	25
<b>Somewhat Helpful</b>		<b>32.9%</b>	<b>26</b>
Not Necessary		6.3%	5
<b>answered question</b>			<b>79</b>
<b>skipped question</b>			<b>111</b>




**6. What kind of connection to the Internet do you have (at the location you use most frequently for your research)?**

		<b>Response Percent</b>	<b>Response Count</b>
T-1 line or other direct connection		7.9%	15
Cable connection		34.9%	66
<b>DSL / Broadband connection</b>		<b>37.0%</b>	<b>70</b>
Dial-up access (telephone/modem connection)		16.4%	31
Don't know		3.7%	7
<b>answered question</b>			<b>189</b>
<b>skipped question</b>			<b>1</b>









### 7. Do you use the Foley Library website (www.foley.gonzaga.edu) from off-campus?

		Response Percent	Response Count
Often		34.9%	66
Occasionally		23.8%	45
Seldom		10.1%	19
Never		15.3%	29
Didn't know it was available		15.9%	30
answered question			189
skipped question			1







### 8. Have you visited the Distance Library Services page on the Foley Library website?

		Response Percent	Response Count
YES		43.4%	82
NO		20.1%	38
Didn't know it was available.		36.5%	69
answered question			189
skipped question			1









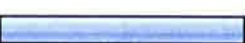

**9. The library resources listed below are available online to all members of the Gonzaga community both on and off campus. Check the resources you have used from your off-campus location (check all that apply):**

		<b>Response Percent</b>	<b>Response Count</b>
<b>Full-text databases (ProQuest, Ebsco, PubMed Central, etc.)</b>		86.1%	118
Indexes or databases to locate citations (ERIC, PsycINFO, CINAHL or MEDLINE, etc.)		79.6%	109
Library Catalog		43.1%	59
NetLibrary (Electronic books)		8.8%	12
Subject guides on the library's website		13.9%	19
Interlibrary Loan Services		56.9%	78
Live chat with a reference librarian		8.8%	12
Other (please specify)		10.9%	15
<b>answered question</b>			<b>137</b>
<b>skipped question</b>			<b>53</b>






## 10. Are you able to locate the resources you need by using the library's website?

		Response Percent	Response Count
Yes, I usually find what I need on my own.		53.6%	97
I usually ask a librarian to assist me when I need help with library research.		9.4%	17
I usually ask my professor for help.		0.6%	1
I usually ask other students for assistance with library resources.		2.8%	5
I haven't used the library website.		28.2%	51
Other (please specify)		5.5%	10
answered question			181
skipped question			9





**11. Which of these Foley Library services for Distance Learners have you used this academic year (2004-05)?**

		<b>Response Percent</b>	<b>Response Count</b>
Request and Delivery of books from Foley		19.8%	34
<b>Request and Delivery of articles from Foley</b>		<b>44.8%</b>	<b>77</b>
Interlibrary Loan for books		18.0%	31
Interlibrary Loan for articles		37.2%	64
Online Chat Reference		2.3%	4
E-mailed a librarian for assistance		19.2%	33
Called a librarian		21.5%	37
Telephone Assistance using the 800 Number		16.3%	28
Have not used the library's services at all		36.6%	63
Other (please specify)		2.3%	4
<b>answered question</b>			<b>172</b>
<b>skipped question</b>			<b>18</b>

## 12. How would you rate the library's services for distance learners?






		Response Percent	Response Count
Excellent		29.7%	55
Very good		25.9%	48
Satisfactory		8.1%	15
Poor		1.6%	3
Have not used these services		34.6%	64
answered question			185
skipped question			5

## 13. Foley Library has several tutorials about using the library which are designed specifically for distance students. Check any that apply:


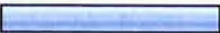


		Response Percent	Response Count
Have used Foley online tutorials		13.5%	24
Have used Foley CD-ROM tutorials		7.9%	14
Know about the tutorials but have never used them		16.3%	29
Didn't know the tutorials were available		63.5%	113
answered question			178
skipped question			12













#### 14. Describe your overall experience using Foley Library services from off campus.

		Response Percent	Response Count
Always positive		24.2%	45
Usually positive		32.8%	61
Inconsistent		5.9%	11
Usually frustrating		3.2%	6
Always frustrating		0.0%	0
Have not used these services		33.9%	63
answered question			186
skipped question			4

#### 15. How often do you use your local library for your coursework or research activities?

		Response Percent	Response Count
Often		21.0%	39
Sometimes		32.8%	61
Never		41.4%	77
No local library		4.8%	9
answered question			186
skipped question			4

**16. Listed below are ways in which library instruction can be offered to distant students - some are already offered by Foley. Which of these methods would you be most likely to use? Check all that apply.**

		<b>Response Percent</b>	<b>Response Count</b>
In-class instruction on library resources presented by a real live librarian		32.2%	58
Online tutorials		58.3%	105
CD with library tutorials		30.0%	54
Online live meeting format		17.8%	32
"Online Office Hours" with a librarian (Chat room format)		34.4%	62
On campus one-on-one instruction with librarian		18.9%	34
Video/DVD presentation by a librarian		23.3%	42
<b>Printed instructions or tip sheets</b>		<b>66.1%</b>	<b>119</b>
Would not use any of these		6.7%	12
Other (please specify)		2.8%	5
<b>answered question</b>			<b>180</b>
<b>skipped question</b>			<b>10</b>

**17. What would be the most valued improvement Foley Library could make in terms of services offered to distant learners?**

	Response Count
	94
answered question	94
skipped question	96

**18. Please add any additional comments related to your experience using the library as a student in a distance education program.**

	Response Count
	74
answered question	74
skipped question	116